Coframa Sp. z o. o. ul. Świerkowa 32, 62-020 Poznań, Poland tel. (+48) 61 307 70 05 www.coframa.pl, www.nortec-pro.com



SERVICE NOTIFICATION CARD

The person submitting the complaint is asked to fill in all fields, sign the print and send it to the address: **serwis@coframa.pl**

Warranty repair*
(standard up to 12 months from the date of purchase)
Paid repair

1. Customer Data	
Company name	
First name and last name	
Zip codeCity/Country	
Street	
Telephone e-mail address	
Date of complaint submission	
2. Information on the subject of the complaint	
Device name	
Model Device serial number	
Date of purchase Invoice number	
Startup / assembly dateName of start-up / assembly company	
Name of the distributor (companies selling the device)	
3. Detailed description of the defect / reason for complaint *	
Please attach to the application: photos of the entire device, damaged item, rating plate and movie with a defect	
Please be advised that the warranty does not cover mechanical damage and failures caused by incorrect operation of the device.	
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Devices that go to the website without any description of the fault will not be accepted for complaint.	
Other issues related to complaints are governed by the general warranty conditions.	

Signature and company seal of the claimant